

W-01431A-09-0360



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ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Richard Martinez

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 80559

Date: 7/23/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** Margarita **Last:** Sol

Account Name: Margarita Sol

Home: (000) 600-0000

Street: [REDACTED]

Work:

City: Nogales

CBR:

State: AZ **Zip:** 85621

is:

Utility Company: Valle Verde Water Company

Division: Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

(Docket No. W-01431A-09-0360)

Customer just received a notice from Valle Verde Company that they will be going before the Commission for a proposed rate case.

Customer said that the service she has received has been very poor and is not in agreement to have this company ask for any more money.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

I told customer that I would enter her Opinion for the record and will have her Opinion docketed so that the Commissioners would have an opportunity to read her concerns prior to rendering their decision.

FILE CLOSED.

I emailed this OPINION to Carmen Madrid @ ACC Phoenix Office to have this docketed towards Valle Verde Water Company - Docket No. W-01431A-09-0360.

End of Comments

Date Completed: 7/23/2009

Opinion No. 2009 - 80559

Arizona Corporation Commission

DOCKETED

7/23/2009

DOCKETED BY	[Signature]
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